Procter & Gamble

Beating complexity in automated method qualification via Tailored Split-(Split)-Plot design with JMP Pro

JMP Europe Discovery Summit

March 14th -17th, 2016

Amsterdam

Authors:

Ph.D. Zhiwu Liang Pablo Moreno Peláez Davy Van den Bosch



Procter&Gamble

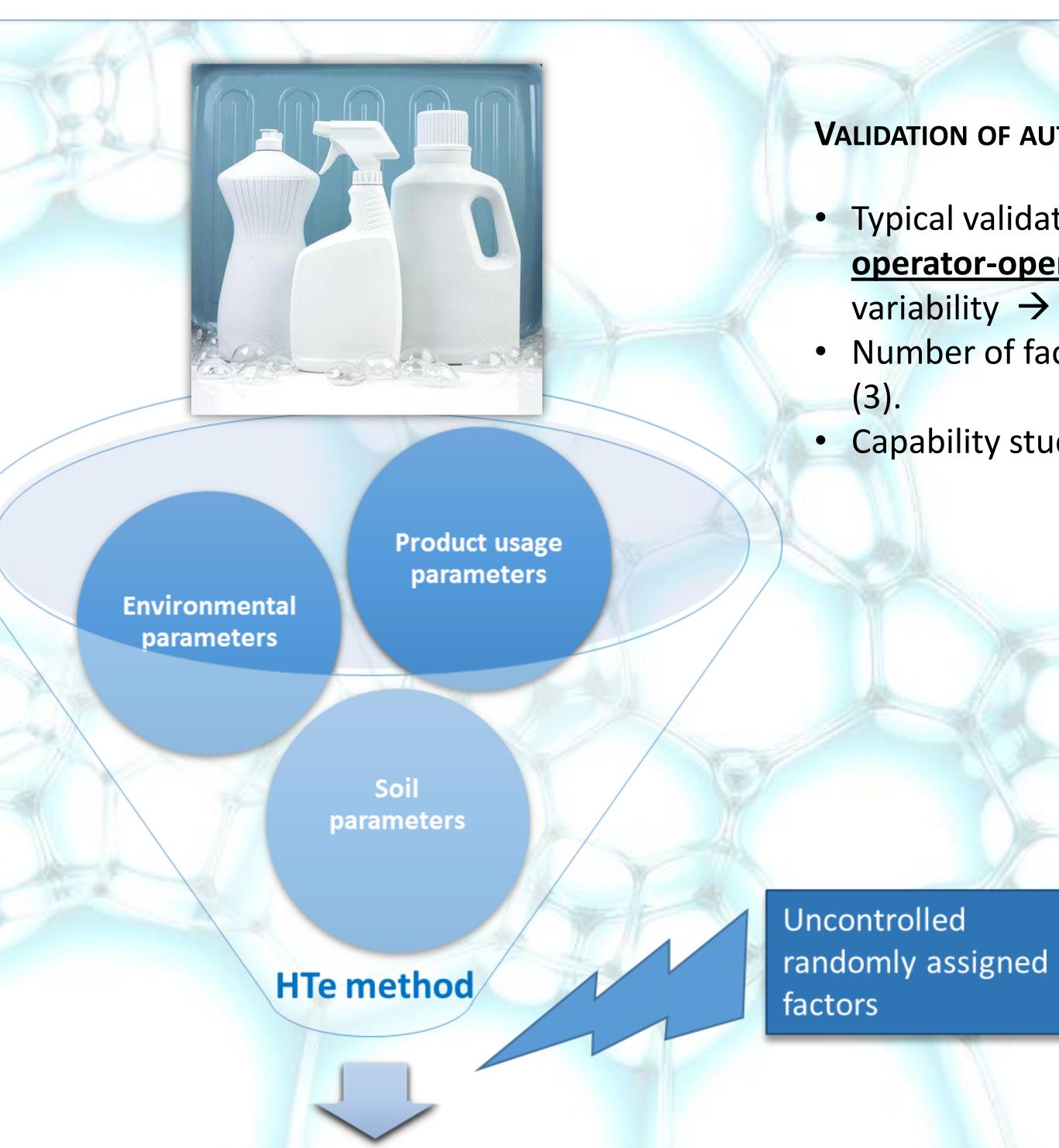
Context

HIGH-THROUGHPUT TEST METHOD

- Automated method mimicking consumer behavior & predicting consumer acceptance.
- Throughput ~600 samples/week vs. max. 20 samples/week for a human operator.
- Controlled variables:
 - Environmental parameters (2);
 - Product usage parameters (4);
 - Soil parameters (2).
- Uncontrolled randomly assigned parameters (3).

METHOD USED FOR

- Technology development: from early development stage technologies to market qualification.
- Product optimization: fine-tune product performance based on geographical conditions / consumer habits / cost optimization
- Competitive benchmarking: across all geographies where we're present in the market (WE, EMEA, NA, LA, AAIK)
- Claim support: competitive advantage numerical exploitation



Consumer Predictive Performance Assessment

VALIDATION OF AUTOMATED HIGH-THROUGHPUT TEST METHOD

- Typical validation consists of machine/instrument variation +
 operator-operator variability + day-to-day variation + method
 variability → due to automation no human bias.
- Number of factors in the method = 8 (many) + random factors
 (3).
- Capability study rather than minimum validation.

WHAT DO WE WANT TO GET OUT OF THIS STUDY?

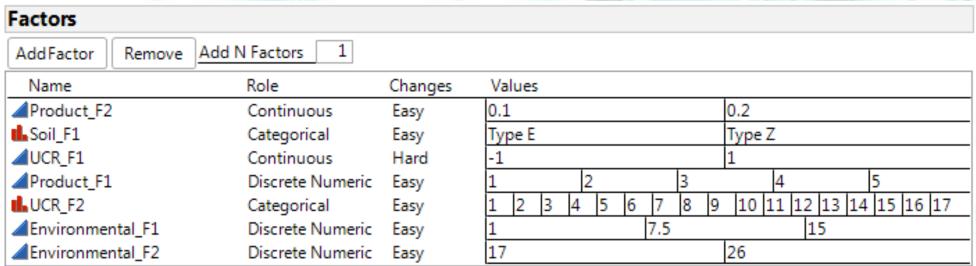
- Validation allows to right-size & exploit the potential of our method.
- Internal QA validation level confirmed:
 - Screening;
 - Technical;
 - Consumer-predictive.



Procter&Gamble

COMPLEXITY IN DESIGN

- Many factors in system need to be investigated
- Some factors has too many levels to be designed balance.
- Some factors needed to be handled as "Discrete numeric" to be able to get to the level of detailed answer that we were interested in.
- Balancing across all levels of continuous factors was a key.
- There is at least one uncontrolled randomly assigned factor "sink" that we also need to account for in the final model, but cannot balance in the design due to the robot setup.



vironmental_F2	Discrete N	Discrete Numeric		17	26	
		//				
Model						
Main Effects Interaction	s RSM	Cross	Powers	Remove Term		
Name				Estimability		
Intercept				Necessary		
Product_F2				Necessary		
Soil_F1				Necessary		
Product_F1				Necessary		
Product_F1*Product_F1				If Possible		
Product_F1*Product_F1*F	roduct_F1			If Possible		
Product_F1*Product_F1*F	roduct_F1*Pro	duct_F1		If Possible		
Environmental_F1				Necessary		
Environmental_F1*Environ	nmental_F1			If Possible		
Environmental_F2				Necessary		
Product_F2*Product_F2				Necessary		
Product_F2*Soil_F1				Necessary		
Product_F2*Product_F1				Necessary		
Soil_F1*Product_F1				Necessary		
Product_F2*Environmenta	al_F1			Necessary		
Soil_F1*Environmental_F1				Necessary		
Product_F1*Environmenta	al_F1			Necessary		
Product_F2*Environmenta	al_F2			Necessary		
Soil_F1*Environmental_F2	!			Necessary		
Product_F1*Environmenta	al_F2			Necessary		
Environmental_F1*Environ	nmental_F2			Necessary		

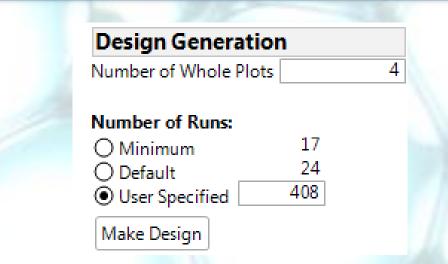
The Design Challenge

... AND EVEN MORE COMPLEXITY AHEAD

- Complex robotic setup with certain restrictions that need to be reflected in design.
- Terms used for balancing the design were not the same ones as needed and used for the later models.
- Different models for Type E and Type Z were identified.
- One design calculation in JMP took about 20 minutes on a 64-bit i7 machine (!).
- Capability study → accurate model prediction needed.

How to execute?

- We need to run 408 experiments but only can do 102 test runs in a day.
- We have 17 tubes, each of which can hold a sample amount that can be used in a maximum of 6 runs → 102 = 17 * 6
- Tube balancing via Subplots (Split-Split-Plot design) did not give actionable balanced designs.
- To achieve balance design for 5 levels factor we had to add higher order Model Terms that we were not interested in to get a balanced design.
- Based on pilot data we calculated that we need to run a 4-day study to achieve the power we wanted!
 This is the first split plot.



▼WASP DoE for post ▷		Whole Plots	Product_F2	Soil_F1	UCR_F1	Product_F1	UCR F2	Environmental_F1	Environmental_F2	Sink	Y
Design Custom Design Criterion I Optimal Model DOE Dialog	1			Type E	0.161208822		9	1	17	1	45.
	2			Type Z	0.161208822		11	1	17	2	1
		1		Type E	0.161208822		16	15	17	3	3
	4			Type Z	0.161208822		9	15	26	4	22.
	5			Type Z	0.161208822		11	1	26	2	1
	6			Type Z	0.161208822		2	15	26	2	20.
	7			Type Z	0.161208822		13	7.5	26	4	31.
	8			Type Z	0.161208822		16	7.5	17	3	57.
	9			Type E	0.161208822		4	7.5	26	1	17.
	10			Type E	0.161208822		2	15	26	2	11.
	11			Type Z	0.161208822		7	15	26	2	5.
	12			Type Z	0.161208822		15	15	17	1	26.
Columns (10/0)	13			Type Z	0.161208822		8	7.5	26	4	33.
L Whole Plots ★ Product_F2 ★	14				0.161208822		8	15	17	2	22.
Soil_F1 *	15			Type Z Type Z	0.161208822		14	13	26	3	19.
✓ UCR_F1 ★					0.161208822					1	
✓ Product_F1 ★	16 17			Type E			5	1	26		1
UCR_F2 🛊				Type Z	0.161208822			1	26	2	12.
▲ Environmental_F1 ★	18			Type Z	0.161208822		6	15	26	4	17.
🚄 Environmental_F2 🛊	19			Type Z	0.161208822		3	7.5	26	1	21.
▲ Sink	20			Type Z	0.161208822		17	7.5	17	2	21.
▲ Y *	21			Type E	0.161208822		14	7.5	17	3	6.
	22			Type E	0.161208822		3	7.5	17	4	15.
	23			Type Z	0.161208822		10	7.5	17	3	22.
	24			Type Z	0.161208822		15	15	26	1	20.
	25			Type E	0.161208822		7	1	17	2	3
	26			Type E	0.161208822		1	15	17	4	10.
	27			Type E	0.161208822		14	15	26	3	23.
	28			Type Z	0.161208822		8	1	17	4	11.
	29			Type E	0.161208822		8	7.5	17	1	8.
	30			Type E	0.161208822		1	1	26	4	55.
	31			Type Z	0.161208822		3	1	17	1	2
	32			Type Z	0.161208822		17	1	17	2	21.
Rows	33			Type Z	0.161208822		17	7.5	26	3	30.
All rows 408	34			Type E	0.161208822		12	7.5	17	1	1
elected 0	35			Type Z	0.161208822		12	15	26	2	10.
xcluded 0	36			Type Z	0.161208822		10	15	17	1	18.
Hidden 0	37			Type E	0.161208822		10	15	26	2	18.9
Labelled 0	38	1	0.2	Type Z	0.161208822		14	15	17	3	19.5
	39	1	0.2	Type E	0.161208822	2	11	1	17	1	55.3

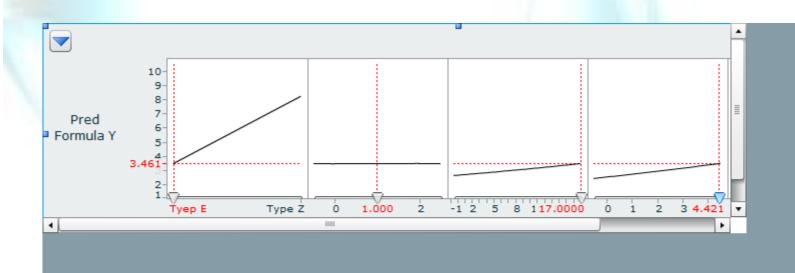


Procter& Gamble Results

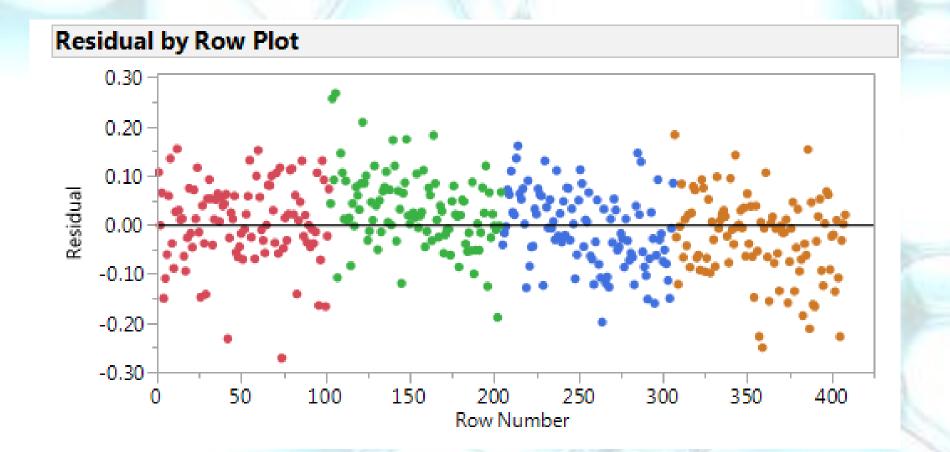
PREDICTION MODEL

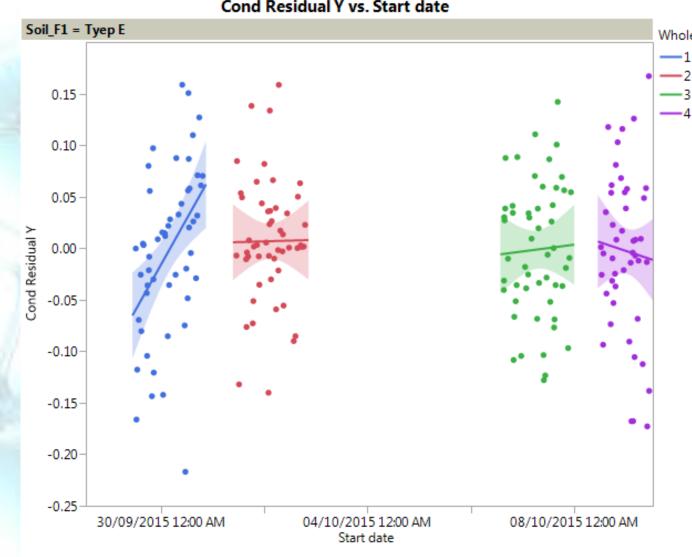
- For each soil type we were able to calculate a separate very accurate prediction model, since soil types were quite different and will always be used separately in the robot.
- New insights were gained: one soil shows changing behavior over time, which is now closely investigated.
- All objectives of the study could be met.

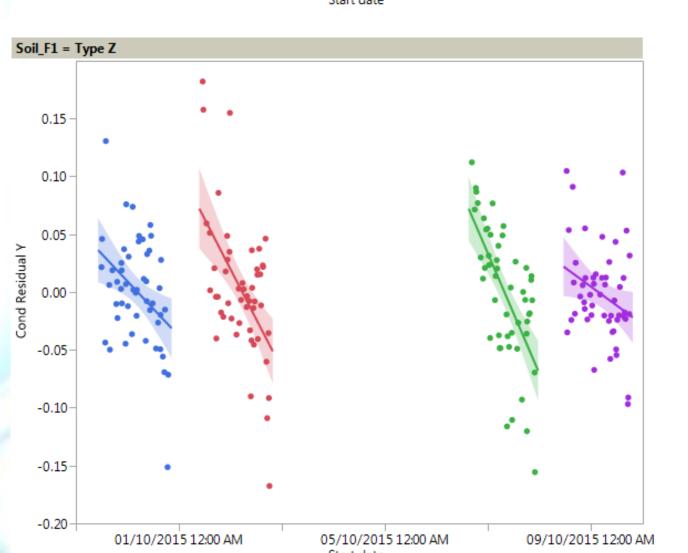
MODEL FOR DIFFERENT SOILS



RESPONSE TREND WITH TIME







FROM THE "CUSTOMER" POINT-OF-VIEW

- Full space coverage validation for court case defense.
- Identification of areas to further improve the method and/or the equipment to keep competitive advantage by delighting our consumers.
- Power analysis & sample size simulator to distinguish Minimum Meaningful Difference in specific conditions or for specific claims.
- Followed approach is also useable for other DOE on this equipment.



- ✓ How many tests do I need to run to see a significant difference?
- ✓ What variability can I expect?
- ✓ What test conditions have the highest chance of showing sign. differences?



<u>Inputs</u>

- Products
- Soils
- Environmental conditions

"TECHNICAL TEST RECOMMENDATION TOOL"

Model

<u>Outputs</u>

- ✓ Sample Size
- ✓ Power analysis
 - Expected error