Installation Instructions for JMP Clinical 17 - MAC

These instructions describe the process for downloading and installing JMP Clinical 17 on your Apple Macintosh machine. These instructions include two major sections:

1 Download the Software

JMP Clinical 17 is downloaded using a small utility program called the SAS Download Manager. You will first download and install the SAS Download Manager and then run the Download Manager to download the installation files for JMP Clinical as described in "Step 1: Download and Run the SAS Download Manager Application," p. 2.

The installation files are placed in a folder known as the SAS Software Depot.

2 Install the Software

Follow the instructions detailed in "Step 2: Install JMP Clinical Software," p. 13.

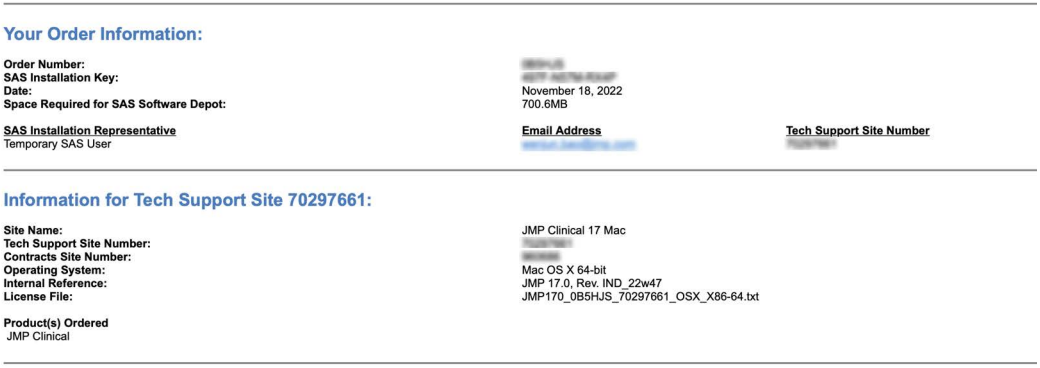
Before installing JMP Clinical, you should note the following important items:

- A SAS software depot can be used by multiple users. If there are multiple JMP Clinical users at your site, either the site administrator or a designated user should download the software (either electronically or from the DVDs) to a single SAS software depot. This depot should be located on a network server that is accessible to every user. Registered users can then use that single depot to install the software on their local machines.
- You should keep at least one copy of your SAS software depot, in case you need to re-install the software again in the future.

Note: If you have previously installed versions of JMP software on your machine, these versions must be completely removed before installing JMP Clinical 17. Refer to *Appendix 1: Uninstalling JMP from Your Macintosh Computer* for instructions on removing prior versions of JMP software.

Description of Your Package

You will receive an email listing your site's order number, an installation key code specific to this order, and contact information for SAS Technical support.



Your Order Information:

Order Number:	[redacted]
SAS Installation Key:	[redacted]
Date:	November 18, 2022
Space Required for SAS Software Depot:	700.6MB

SAS Installation Representative	**Email Address**	**Tech Support Site Number**
Temporary SAS User	[redacted]	[redacted]

Information for Tech Support Site 70297661:

Site Name:	JMP Clinical 17 Mac
Tech Support Site Number:	[redacted]
Contracts Site Number:	[redacted]
Operating System:	Mac OS X 64-bit
Internal Reference:	JMP 17.0, Rev. IND_22w47
License File:	JMP170_0B5HJS_70297661_OSX_X86-64.txt

Product(s) Ordered
JMP Clinical

Step 1: Download and Run the SAS Download Manager Application

You will NOT need to install the SAS Download Manager if:

- Your IT administrator has already done so. You will need to know the location of the SAS software depot. You should skip Step 1 and proceed directly to "Step 2: Install JMP Clinical Software," p. 13.

You will need to install the SAS Download Manager if:

- You are a single user of JMP Clinical software.
- You are an IT administrator managing the software for multiple users.

The email listing your site's order number and installation key code will also contain a link (circled below) to the SAS Download Manager. The SAS Download Manager application must be downloaded and used to generate a local SAS Software Depot before JMP Clinical 17 can be installed.

Please follow the steps below.

Please do not forward this email. As the JMP administrator, you are the only person at your site authorized to download the software. Multiple downloads of this order are not possible. The set of files you download can be shared with authorized users for JMP software installation. The use of this software, including the number of allowed installations, is governed by the terms of your license agreement.

1 **Downloading the SAS Download Manager.**

Using the link below, download the SAS Download Manager.

http://www.sas.com/downloadmgr

The SAS Download Manager is the application you must use to download your JMP Software.

2 **Using the SAS Download Manager to download your JMP software.**

Start the SAS Download Manager when you are ready to begin downloading your software. You will need the following information:

- **Order number:** 0B5HJS
- **SAS installation key:** 497F-N57M-RX4P

This step creates a SAS Software Depot that contains the installation files for your software.

3 **Distributing the SAS Software Depot.**

You are now ready to distribute the set of downloaded files to authorized users within your organization. The set of files downloaded (Software Depot) includes the software installer and license file. Use this Depot for other authorized users at your site by placing it in a shared location. If you need to copy or move the downloaded files, make sure the Software Depot is copied in full.

4 **Installing the software.**

Authorized users in your organization can now install your software.

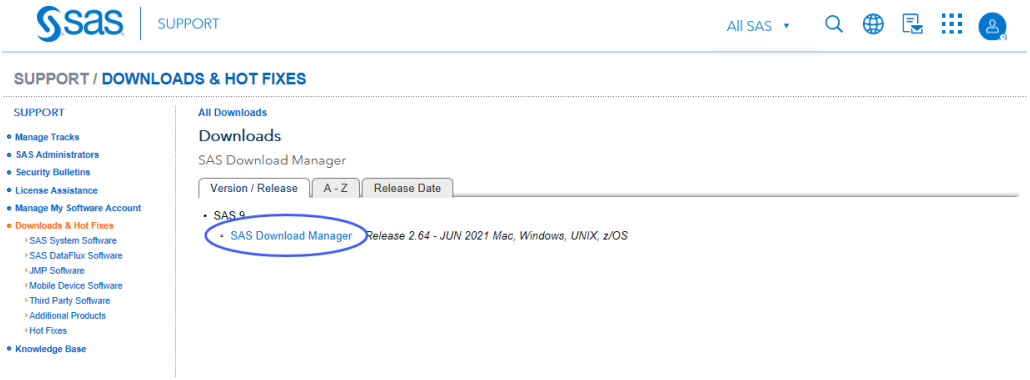
To launch the JMP Installation program from your SAS Software Depot, navigate to the proper location and use the command appropriate to your operating system

For JMP Clinical:
Windows: \JMP\JMP_Clinical\17_0\Windows\jmpclin__1700__win.exe
Macintosh: /JMP/JMP_Clinical/17_0/Macintosh/jmpclin__1700__mac.dmg

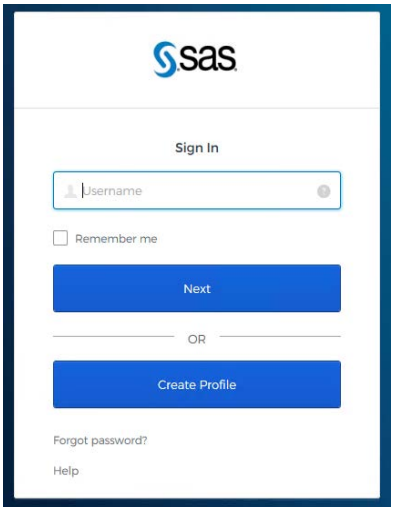
Please reference the special Administrator information page - http://www.jmp.com/administrator

If you have questions about using this software, please email support@jmp.com.

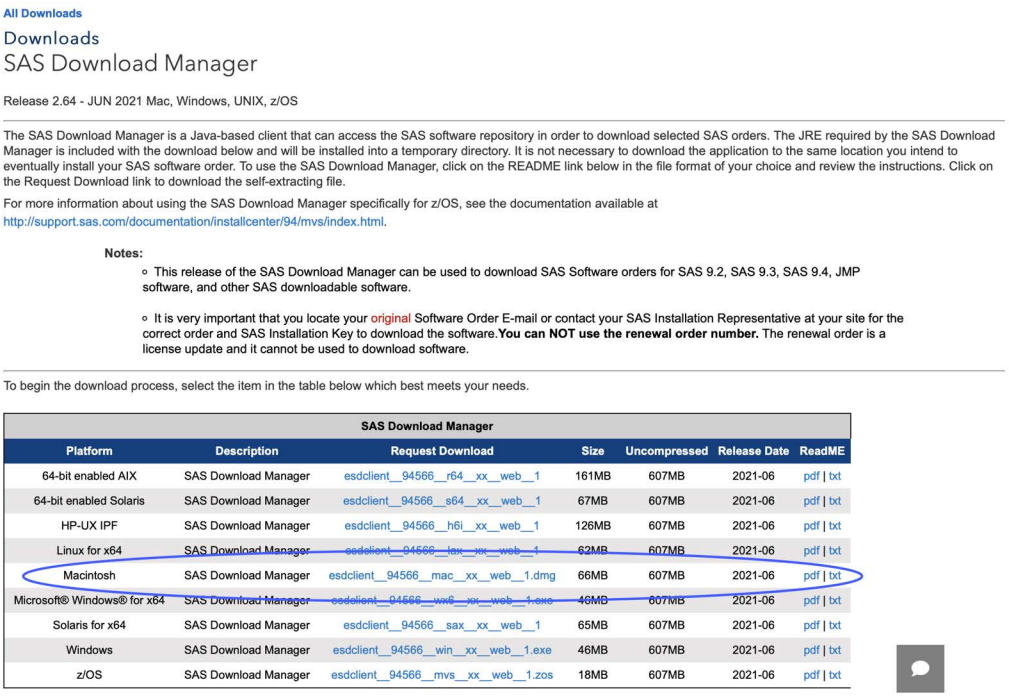
- Click the link in step 1 of the emailed instructions (circled above) to open the **Downloads** window in your web browser.
- Click on the link to the SAS Download Manager (circled below).



A window might open asking you to log on to your SAS Profile.



- Either log on to your existing SAS Profile or create a new Profile.
- Click on the link to the appropriate **SAS Download Manager** and select your platform. In this example, we are installing 64-bit JMP Clinical 17 on a Macintosh machine. Therefore, we chose Macintosh.



All Downloads

Downloads
SAS Download Manager

Release 2.64 - JUN 2021 Mac, Windows, UNIX, z/OS

The SAS Download Manager is a Java-based client that can access the SAS software repository in order to download selected SAS orders. The JRE required by the SAS Download Manager is included with the download below and will be installed into a temporary directory. It is not necessary to download the application to the same location you intend to eventually install your SAS software order. To use the SAS Download Manager, click on the README link below in the file format of your choice and review the instructions. Click on the Request Download link to download the self-extracting file.

For more information about using the SAS Download Manager specifically for z/OS, see the documentation available at http://support.sas.com/documentation/installcenter/94/mvs/index.html.

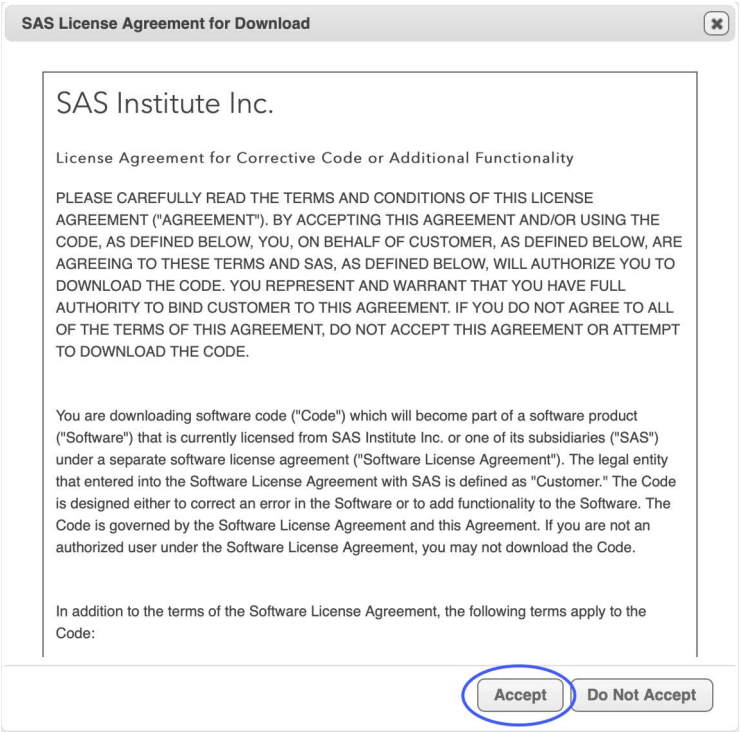
Notes:

- This release of the SAS Download Manager can be used to download SAS Software orders for SAS 9.2, SAS 9.3, SAS 9.4, JMP software, and other SAS downloadable software.
- It is very important that you locate your original Software Order E-mail or contact your SAS Installation Representative at your site for the correct order and SAS Installation Key to download the software.**You can NOT use the renewal order number.** The renewal order is a license update and it cannot be used to download software.

To begin the download process, select the item in the table below which best meets your needs.

SAS Download Manager						
Platform	**Description**	**Request Download**	**Size**	**Uncompressed**	**Release Date**	**ReadME**
64-bit enabled AIX	SAS Download Manager	esdclient__94566__r64__xx__web__1	161MB	607MB	2021-06	pdf | txt
64-bit enabled Solaris	SAS Download Manager	esdclient__94566__s64__xx__web__1	67MB	607MB	2021-06	pdf | txt
HP-UX IPF	SAS Download Manager	esdclient__94566__h6i__xx__web__1	126MB	607MB	2021-06	pdf | txt
Linux for x64	SAS Download Manager	esdclient__94566__lax__xx__web__1	62MB	607MB	2021-06	pdf | txt
Macintosh	SAS Download Manager	esdclient__94566__mac__xx__web__1.dmg	66MB	607MB	2021-06	pdf | txt
Microsoft® Windows® for x64	SAS Download Manager	esdclient__94566__wx6__xx__web__1.exe	46MB	607MB	2021-06	pdf | txt
Solaris for x64	SAS Download Manager	esdclient__94566__sax__xx__web__1	65MB	607MB	2021-06	pdf | txt
Windows	SAS Download Manager	esdclient__94566__win__xx__web__1.exe	46MB	607MB	2021-06	pdf | txt
z/OS	SAS Download Manager	esdclient__94566__mvs__xx__web__1.zos	18MB	607MB	2021-06	pdf | txt

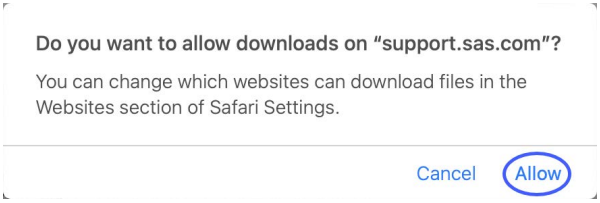
- Click on the link in the **Request Download** column to request the download for the desired platform.



You must read and accept the SAS License agreement to proceed further.

Click **Accept** to proceed.

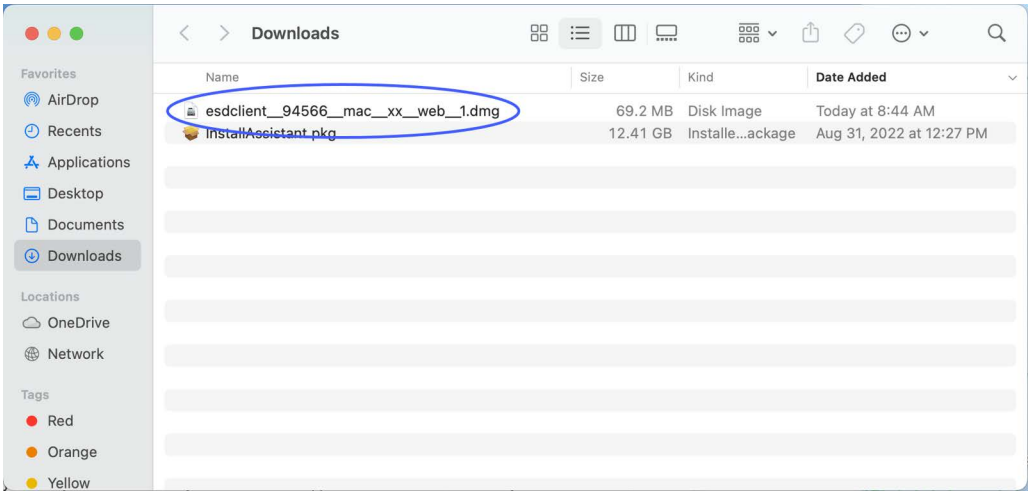
You may be asked if you want to allow the download.



Click **Allow**.

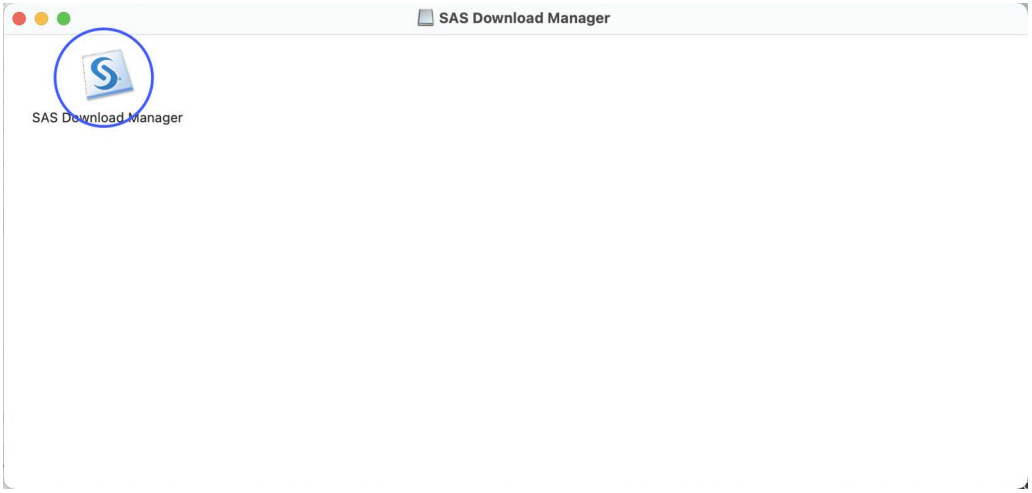
The SAS Download Manager disk image is downloaded into the Downloads folder of your computer.

Open the Downloads folder and find the downloaded disk image (circled below)



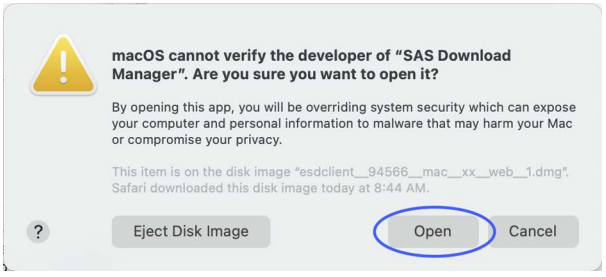
Double-click the disk image to open it.

A folder showing the **SAS Download Manager** appears.



Right-click on the **SAS Download Manager** and select **Open** in the pop-up window.

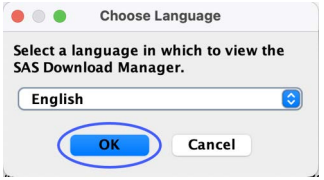
A window asking you to verify that you want to open the **SAS Download Manager** will appear.



Click **Open**.

Click **Run**.

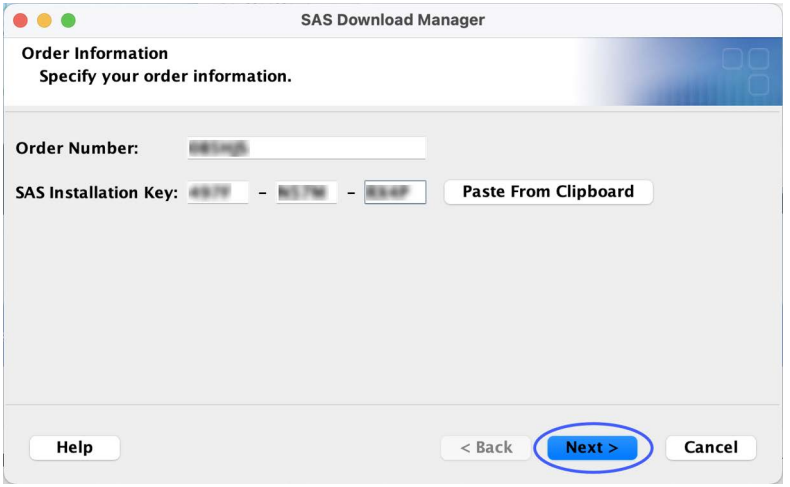
A window asking you to specify the language of your installation will open.



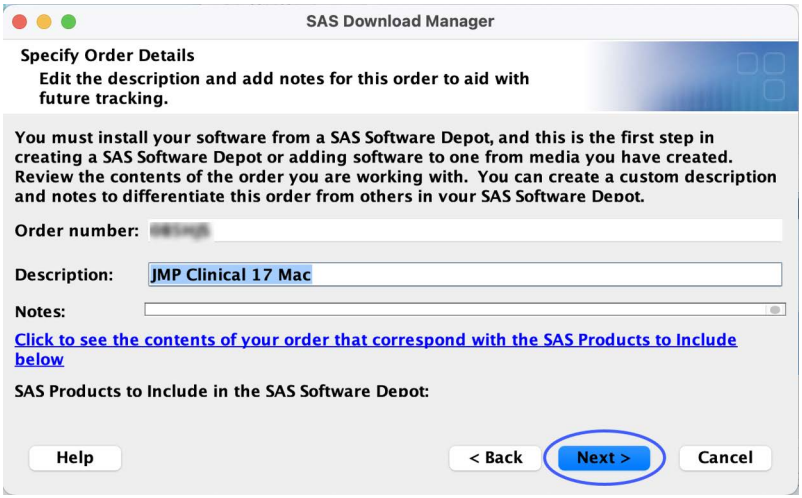
Select **English** and click **OK**.

Enter your order number and installation key (from the email) in the text fields.

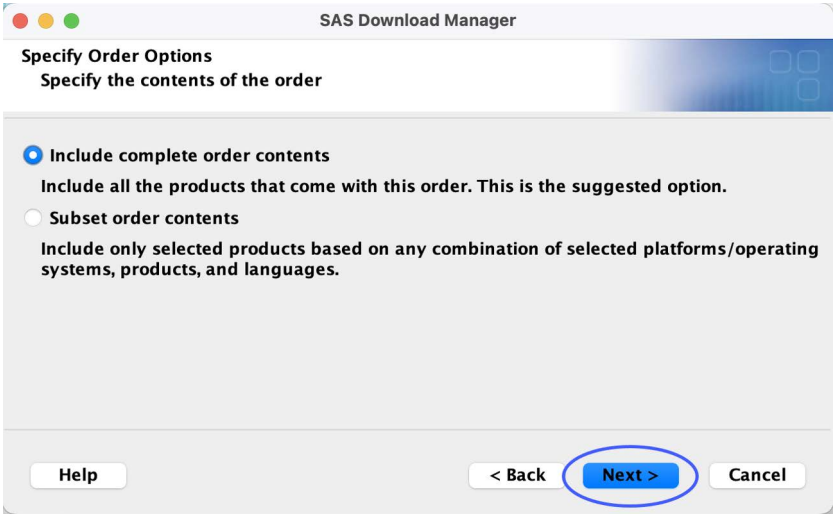
Note: These fields may already be populated if you have downloaded previous JMP orders. Clear the fields and enter the values from the new software order email you received for JMP Clinical 17.



Click **Next**.



Click **Next**.

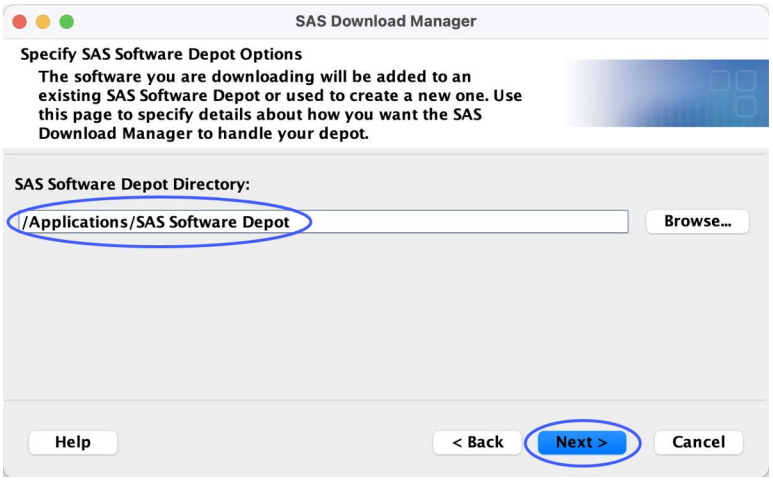


Make sure that **Include complete order contents** is selected.

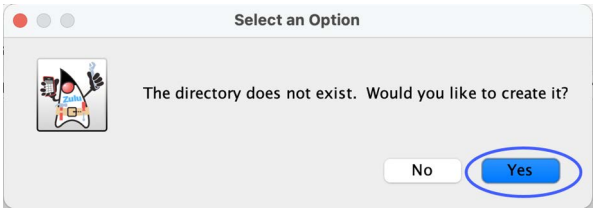
Click **Next**.

Specify where the software depot is to be installed.

In this example, the software depot is installed in the Applications directory (/Applications/SAS Software Depot).

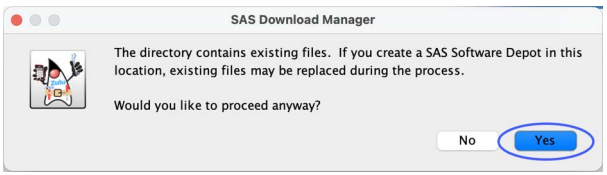


If the specified directory does not exist, you will be asked if you would like to create it.



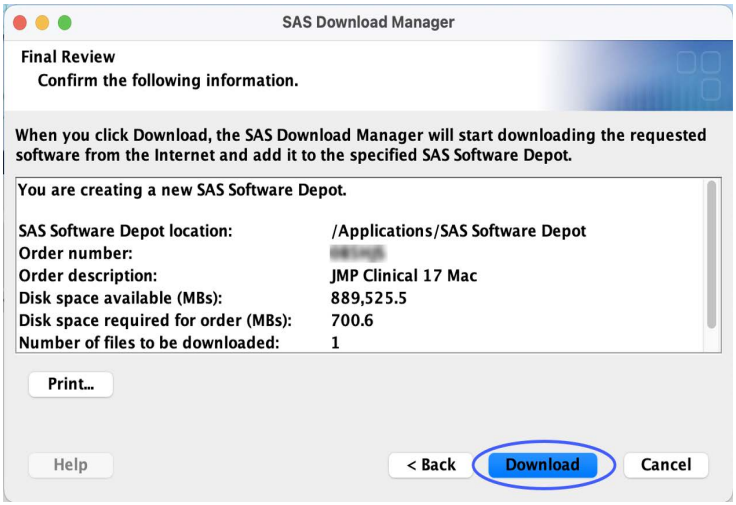
Click **Yes**.

Alternatively, you may be reminded that if there is similarly named item (a previous SAS Software Depot, for example) in the chosen location, it will be overwritten.



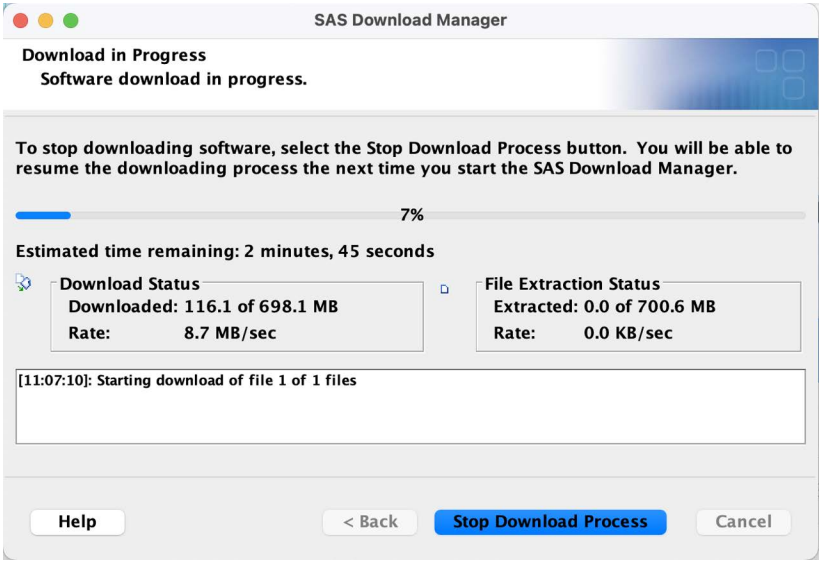
Click **Yes**.

Review the install information.

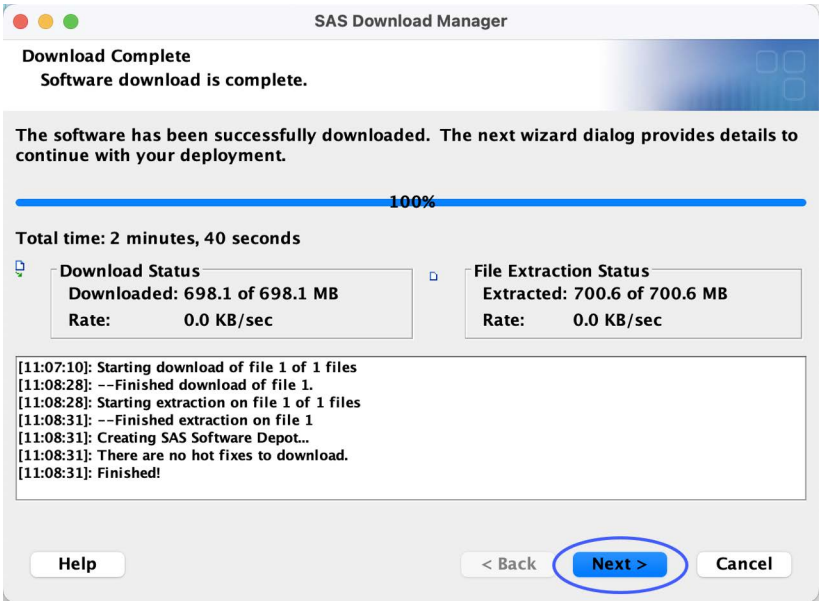


Click **Back** if you need to make any changes. Otherwise, click **Download**.

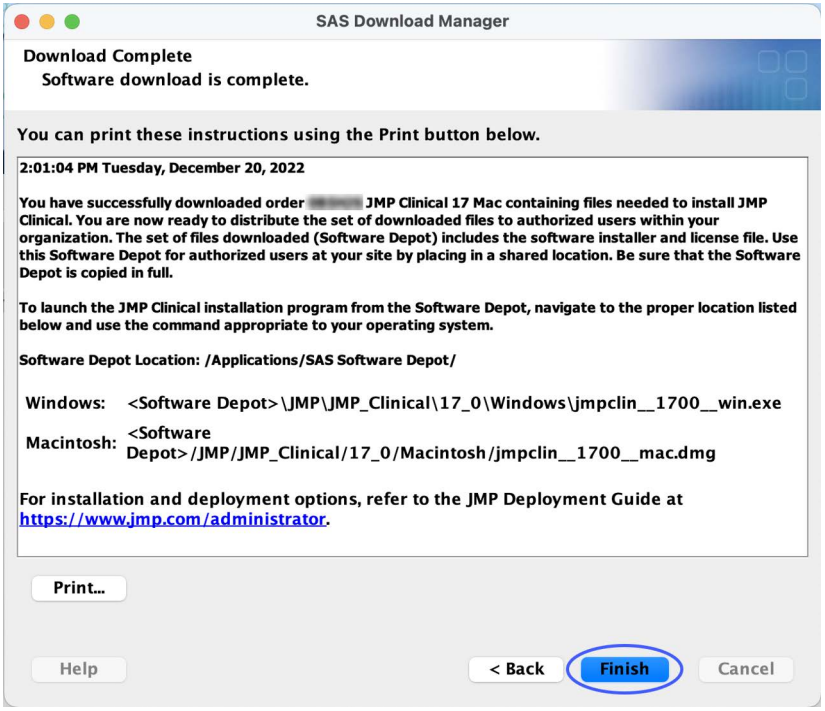
The download process begins. You must wait for this process to complete.



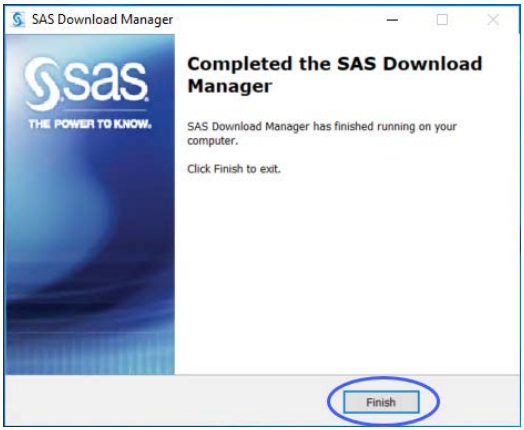
When the download process is complete, the **Next** button is surfaced.



Click **Next**.



Click **Finish**.

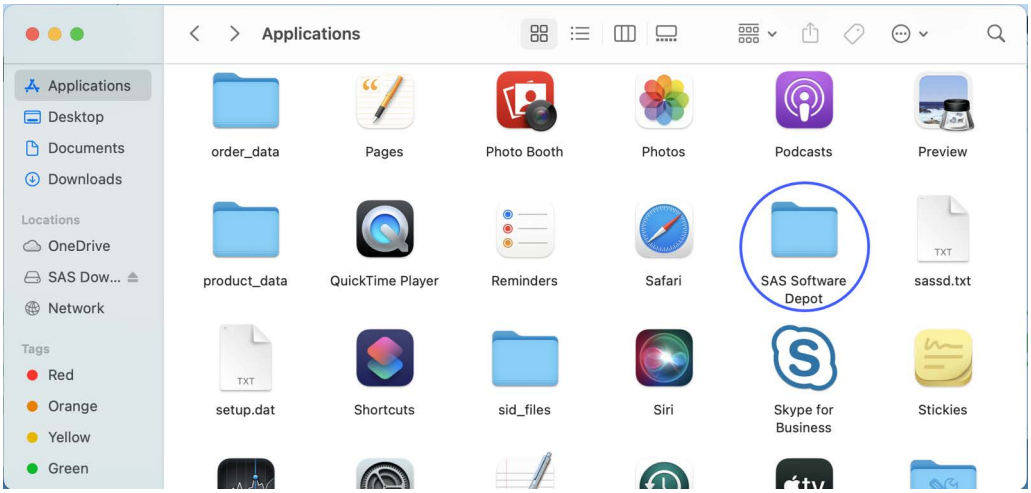


- Click **Finish**.
- Proceed to "Step 2: Install JMP Clinical Software," p. 13.

Step 2: Install JMP Clinical Software

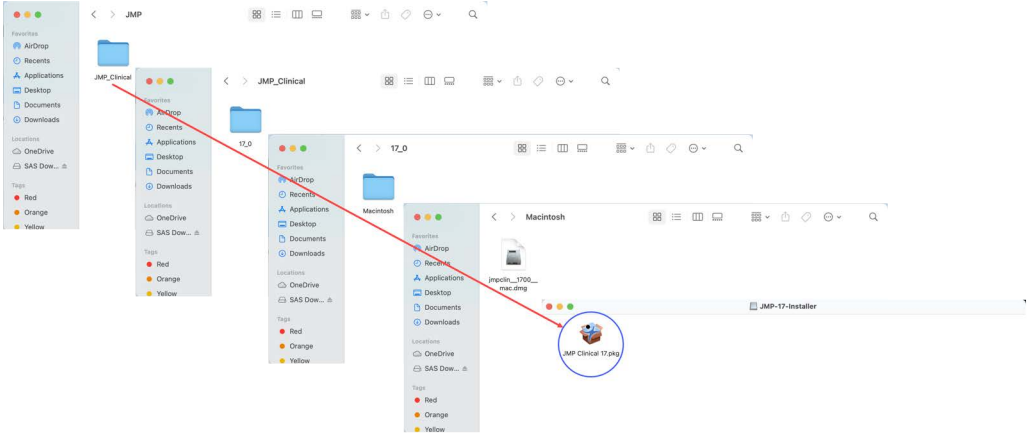
Step 2a: Determine the location of the SAS Software Depot containing the JMP Clinical software to be installed.

By default, the location of the depot is within a nested directory in the **Applications** folder (\Applications\SAS Software Depot).



Step 2b: Open the SAS Software Depot.

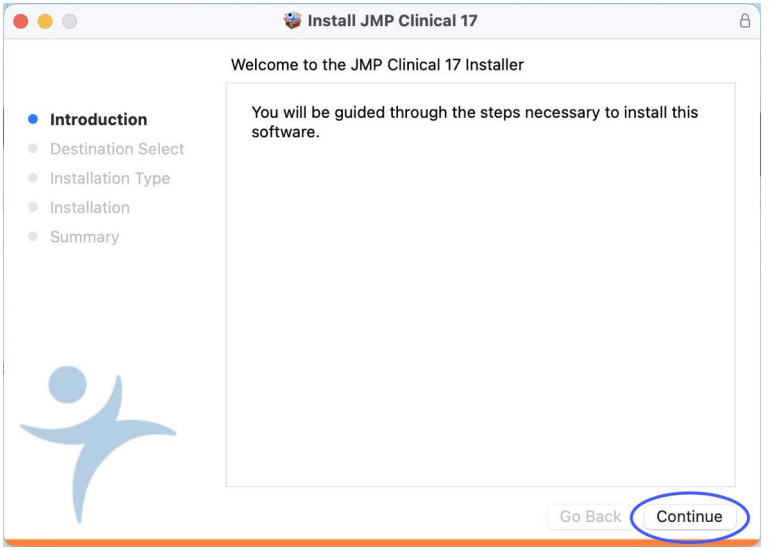
Double-click on the JMP icon (circled above) and navigate through the nested files to the **JMP Clinical 17.pkg**.



Proceed to Step 2c.

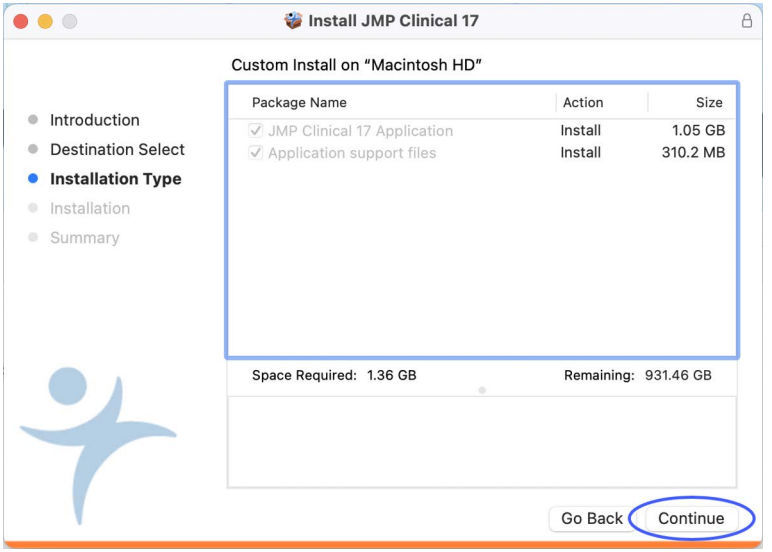
Step 2c: Installation

Right-click on the **JMP Clinical 17.pkg** (circled above) and select **Open**.

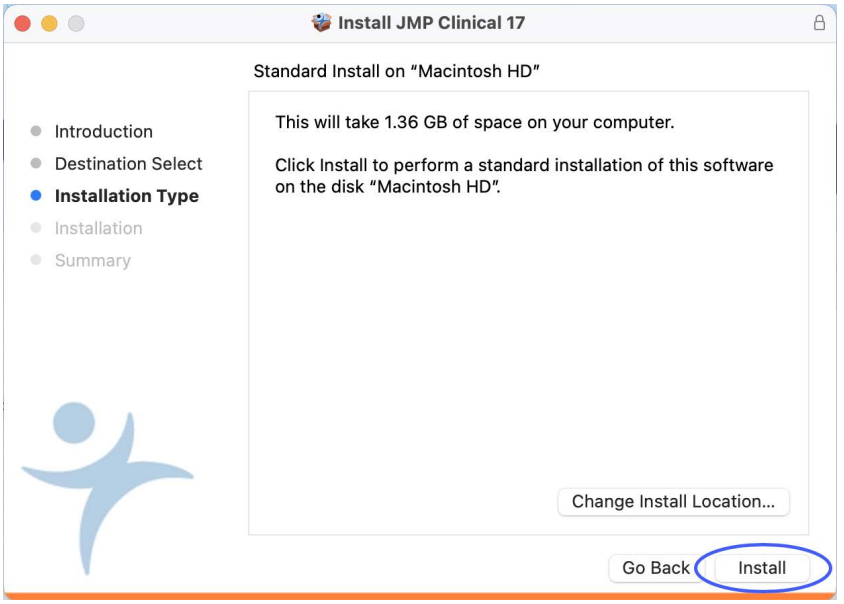


Click **Continue** to allow the installer to proceed.

By default, JMP Clinical is installed in the **Applications** folder.

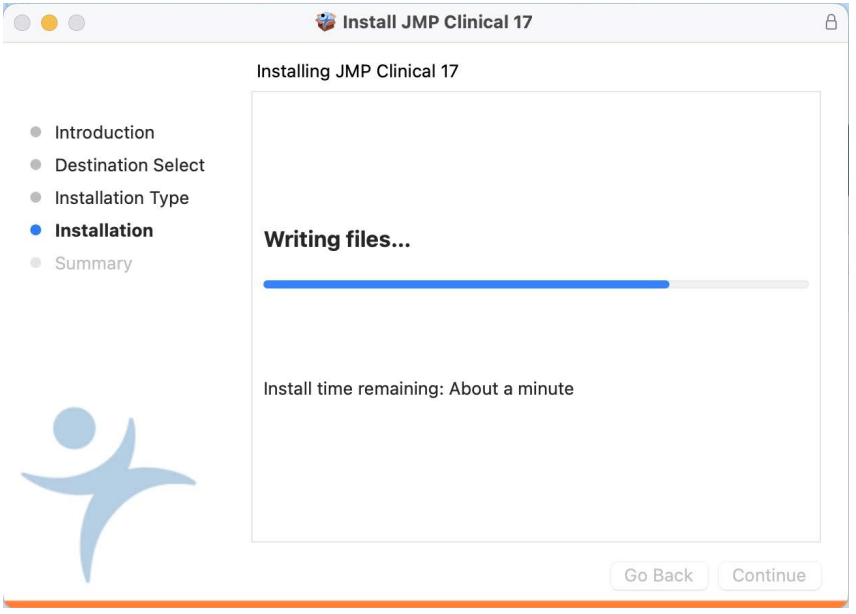


Click **Continue** to start the installer.

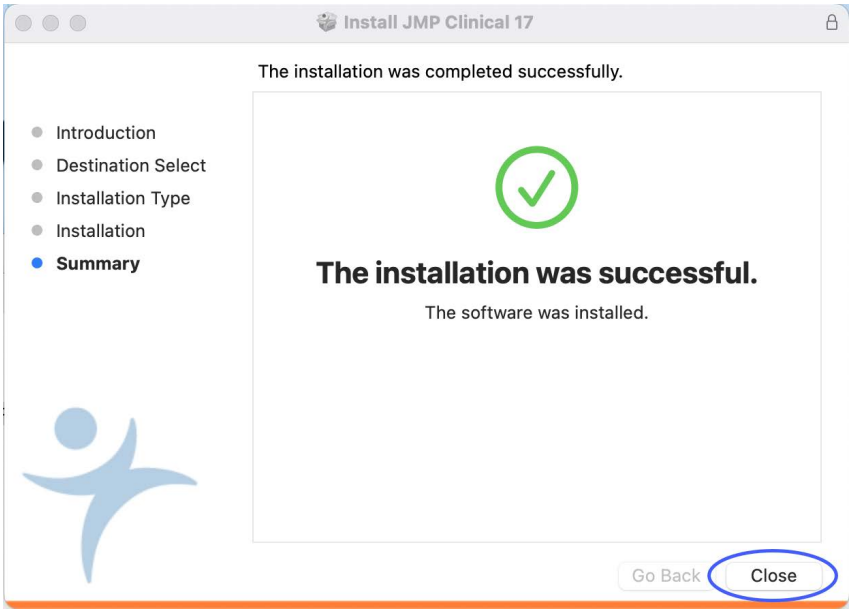


Click **Install**.

The Installer begins.



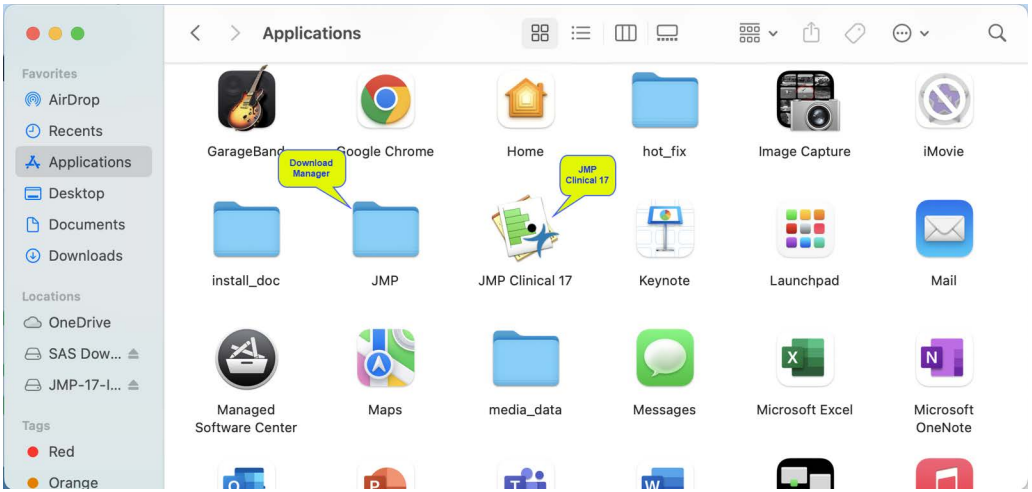
The installation takes a few minutes.



Click **Close** to finish the installation and quit the installer.

Step 2d: Verify that JMP Clinical has been successfully installed.

By default, the installer places the JMP Clinical 17 software in the Applications folder along with the Download Manager.



Double-click on the **JMP Clinical 17** icon to open JMP Clinical.

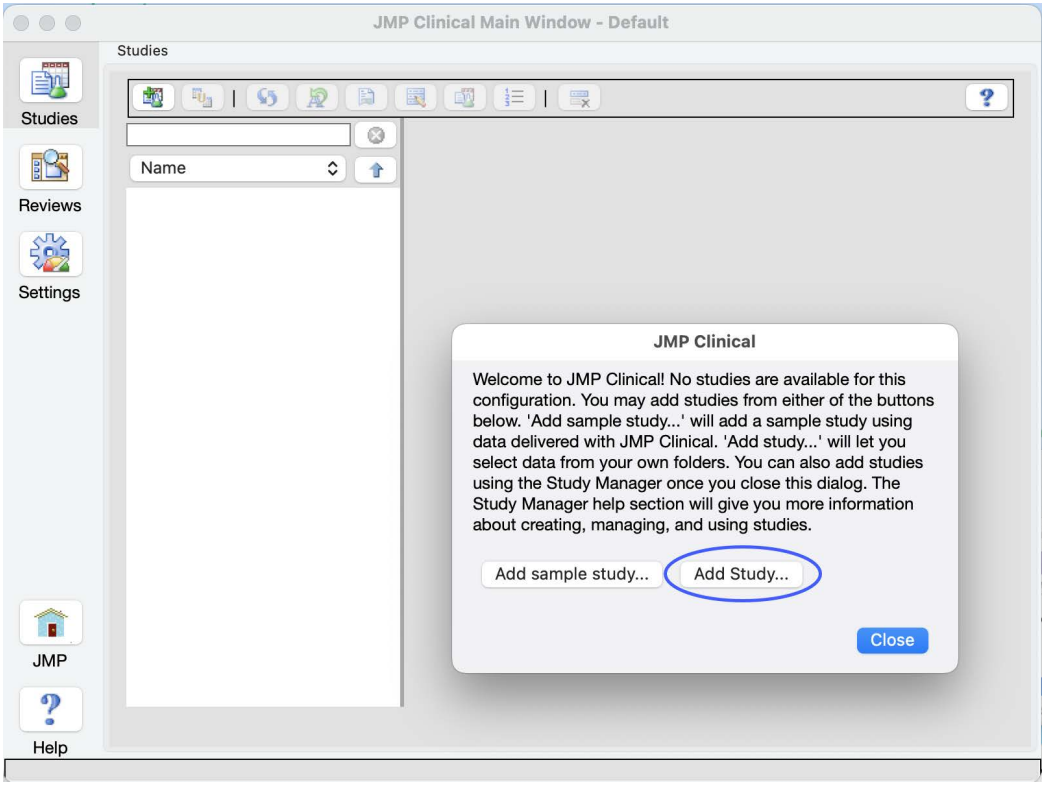
You will be asked to select a configuration.

Select **Default** and click **OK**.

The first time you open JMP Clinical, you might be asked to register your software. Follow the instructions to register your software.

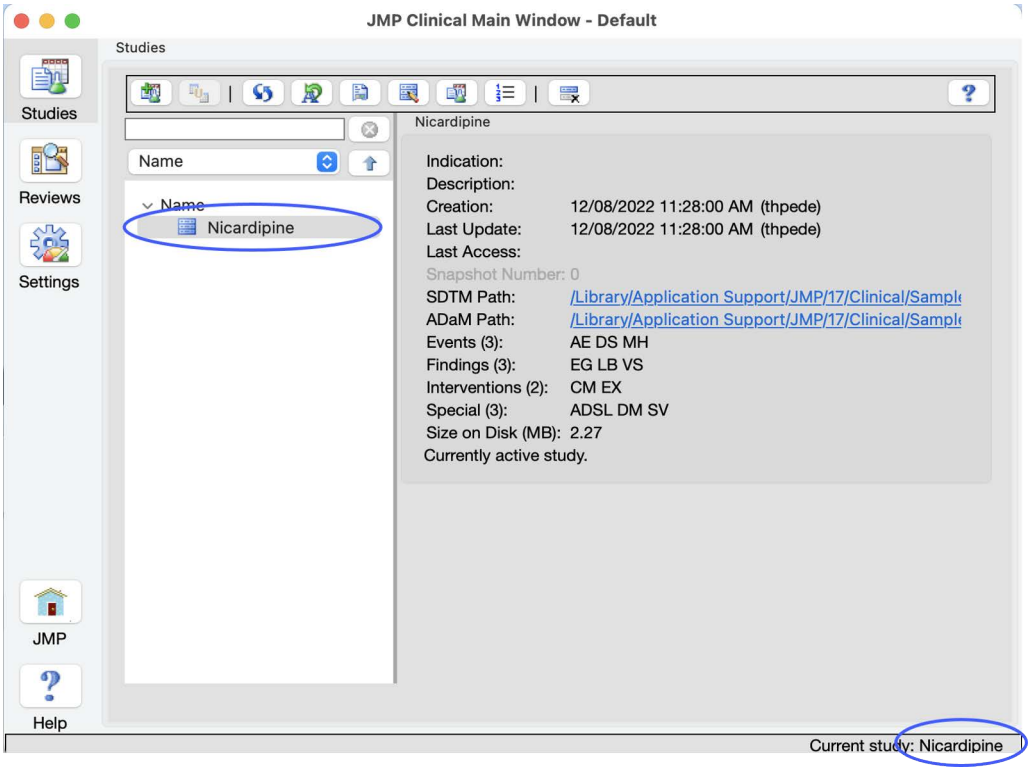
The Clinical Main Window will open. All JMP Clinical processes can be run from the Main Window. You will be prompted to add a study.

Click **Add sample study**.



Click **Add sample study...** to add the included Nicardipine study.

When these processes are complete, the Nicardipine study appears in the study list and is set as the current study.



You should run at least one process (**Demographics Distribution**, for example) to verify successful installation.

- Click the "Reviews" button in the JMP Clinical Main Window.
- Click the **Start new Review** button at the top of the window.
- Click **Demographics Distribution** in the **Select Reports...** window, and click **OK**.

Appendix 1: Uninstalling JMP from Your Macintosh Computer

Use the following procedure to remove previous installs of JMP software form your computer.

- In the Finder, click **Go > Go To Folder** and enter `~/Library`.
- Open the **Application Support** folder. Find and delete the **JMP** folder
- Click **<** to return to the **Library** folder.
- Open the **Preferences** folder and delete **com.sas.jmp.plist**.
- Return to the Finder and click **Go > Computer**.

- Navigate to **Macintosh HD > Library > Application Support** and delete the **JMP** folder.
- Return to the Finder and click **Go > Applications**.
- Delete any **JMP**, **JMP Pro**, or **JMP Clinical** applications.
- Empty the **Trash**.
- Restart your computer.
- Proceed with the installation of JMP Clinical 17.